

WOOL MIX MAINTENANCE

Thank you for choosing Elements London, and we hope that you're truly satisfied with your purchase. Please see our guide below to help you get the most out of your carpet with our care and maintenance solutions to help ensure satisfaction for years to come.

Weekly cleaning procedure

It is important for the lifespan of your carpet to vacuum your carpet from the day of purchase at least once per week. Do this preferably with an electrically driven brushing vacuum cleaner. A brushing vacuum cleaner removes dust and dirt more effectively than a vacuum cleaner fitted with an adjustable floor tool. It ensures also the brushing up of the carpet piles, and as a result the original look is remained much longer. Check at least monthly whether the dust filter should be cleaned. In high traffic areas it can be necessary to vacuum two times a week, depending on the traffic.

Stain removal

Fresh stains:

Immediately moisten a cotton cloth with cold water, wring it out and place it on the stain. Leave it in place, without peaking, until it is dry. Do not dab or rub, as this may cause permanent damage to the carpet. And never use soap!

Persistent stains:

Is the spot still visible after step 1 then you can use a special carpet cleaning product. It depends on the type of spot which product can be used best. Only use products that are advised. James Stainwonder, James Stainspray and James Water have been tested on this carpet quality and can be used without any problems. James products do not influence the colour of the carpet and do not cause re-soiling. These products can be ordered at www.james.eu.

Periodic maintenance

Besides freshening up your carpet the aim of this cleaning is the removal of wear and tear causing dirt particles such as sand, fine pebbles and dust, deeply anchored in the fibre piles. This cleaning can solely be performed using a spray extraction machine, by a professional cleaning company.

Spray extraction cleaning can be performed on your carpet quality by means of a spray extraction machine fitted with a nozzle with four sprayers or a rotating sprayer. The best results will be achieved using a Truck mount machine.

James CleanMaster and James CleanSoft are suitable cleaning products for this purpose. Alkaline products

(pH 9 and higher) are destructive for this carpet. Below the correct procedure for the professional cleaner is described in detail.

First thoroughly vacuum clean the carpet using an electrically driven brush vacuum cleaner.

The legs of immovable furniture are to be placed on plastic. In case it is not possible to lift the furniture, do not clean within a range of 20 cm of the furniture. The edges of these places are to be cleaned by hand using a dry white cotton cloth, moistened with James CleanStar.

Mix James CleanMaster 1:1 with clean water and next spray appr. 100ml/m² of this solution on the carpet.

Rub the cleaning product into the carpet, solely by hand using a soft brush (horse-hair or hog's hair).

Don't use a rotating brush machine or a mono-disk machine fitted with a pad.

Let the cleaning product work during 10 minutes.

Mix James CleanSoft with cold water in the following ratio:

Normally soiled: 60-100 ml of James CleanSoft on 10 l of cold water.

Strongly soiled: 120-140 ml of James CleanSoft on 10 l of cold water.

Fill the tank of the spray extraction machine with this solution.

Rinse the dirt out of the carpet by means of the filled spray extraction machine.

During and after cleaning, one must preferably use blowers or condensation dryers. If air conditioning is available, turn it on whilst the carpet is drying!

The moisture percentage of the carpet should be 25%, before walking on the carpet again. This must be verified using a hygrometer.

To avoid brown stains in the carpet, furniture may exclusively be placed back on a dry carpet. Placing back furniture too early will in addition cause an irreparable imprint in the carpet.